

COMPANY OVERVIEW

2021 - 2022



AIR CONDITIONING · ELECTRICAL · SOLAR

GREEN EFFICIENT LIVING

456 South Road, Marleston SA 5033

CONTACT US (08) 8297 3422 hello@greenefficientliving.com.au

OFFICE HOURS Monday to Friday 8:00am - 4:00pm

STAY CONNECTED!

WEBSITE www.greenefficientliving.com.au

> FACEBOOK /greenefficientliving

INSTAGRAM @greenefficientliving



Image: Kate Dyer

WELCOME

GREEN EFFICIENT LIVING

Green Efficient Living was established in 2013 with the vision to create a company that can provide high quality work and services that are second-to-none.

Through strategic office practices, stable and continuous relationships with manufacturers, a successful business model and a team that strives to work hard for each other, Green Efficient Living has successfully proven that it is possible for a company to provide an elite standard of service at an affordable price.

OUR BUSINESS

Green Efficient Living is a locally owned and operated company with an aspiration to revolutionise the way fellow South Australian residents and businesses utilise their energy.

Our knowledgeable and experienced team are driven by the desire to provide our customers with products and services that significantly reduce their energy bills as well as their impact on the environment.

The team work hard for one another and always endeavour to carry out a high standard of work.

With nearly 20 years' experience, we pride ourselves on our knowledge and expertise, but we always aim to keep learning and developing by utilising the latest technology and innovation.





OUR MISSION

To reduce our clients' energy bills by providing high quality products and a transparent, honest service.

OUR VISION

To revolutionise the way South Australian homes and businesses utilise their energy.

OUR GUARANTEE

We will not sell you an inferior product just to get your business. The products that we offer to you are those that we have installed in our own homes and business. This is our guarantee to providing quality goods, service and workmanship.

OUR TEAM

Green Efficient Living technicians are all in-house and employed by us therefore giving us the ultimate control over our products, services and results. Our technicians are all fully compliant with current regulations, have up to date certifications and understand the standard of work that we expect from them.

Employing our own technicians gives us the advantage of providing a seamless installation by simpiflying communication, meaning nothing will get lost in translation subsequently minimising error and making the whole process easier.



Image: Kate Dyer

OUR DIRECTOR



MITCH TOEROEK Managing Director

Mitch is a qualified refrigeration mechanic and has been in the industry for nearly 20 years.

He owned and operated his own subcontracting company for 7 years and it was during this time when Mitch identified a need in the industry. The need was for a business that can provide a high level of service without the need to dramatically inflate their prices, use budget products, compromise their values or use contractors to complete their services and thus, Green Efficient Living was born.

Mitch is passionate about designing and installing systems for both residential and commercial dwellings. He is continuously seeking new products and systems that ensure value for money whilst also maintaining aesthetics and sustainability for the future.

Our Director is committed to staying on the front foot by not getting comfortable and continuously looking for methods to make our company more green and more efficient.

Image: Kate Dyer

OUR MANAGEMENT



BRANDON FOSTER

SOLAR AND ELECTRICAL - SALES & INSTALLATION MANAGER 0418 129 649 brandon@greenefficientliving.com.au

AIR CONDITIONING - SERVICE & OPERATIONS MANAGER

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TAMIERA JACKSON

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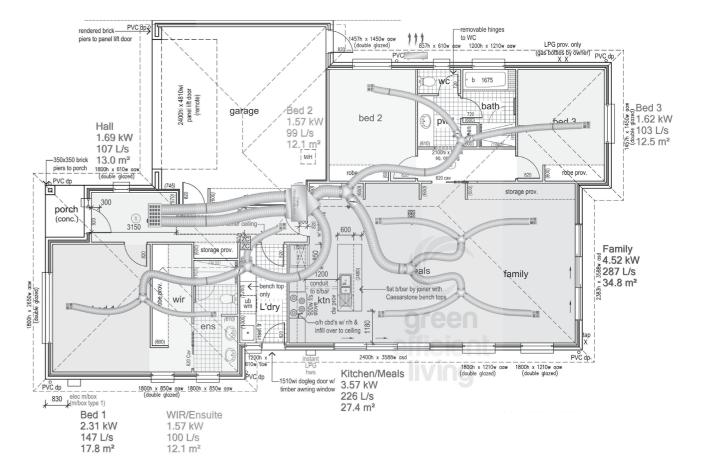






We use an advanced cloudbased software that allows us to maintain consistent communication with our staff and clients. We complete all facets of our work through this software from intricately designing, quoting and invoicing jobs in the office, to our tradesmen documenting and auditing stage processes on site. We also send out SMS alerts and job status updates to all of our clients and customers to inform them of exactly what stage of the process we are at, keeping them completely up-to-date.

Image: AJ Blancaver



HOW WE GET IT RIGHT

Our design and quoting program allows us to obtain the most accurate system for the home or office layout provided. It has enabled us to speed up the process and return quotes as quickly as possible, while almost completely minimising human error.

TECHNOLOGICALLY DESIGNED

We use the latest computer design software to ensure your system is designed to the highest possible standards. We have found that implementing this software significantly minimises any human error that may occur throughout the process.

The software also allows us to demonstrate an identical replica of the finished product and because we use the layout and exact measurements of the rooms, we can design a system that minimises unnecessary costs and wasted products.

Additionally, our team are completely prepared when they arrive on site, our labour and product costs are minimised, and the system has been designed to fit seamlessly and comfortably into the space provided.



Our technicians are all fully compliant with regulations, have current certifications and understand the standard of work that is expected. We know our installers better than anybody so you can be guaranteed to get the best man for the job. We currently have 20+ technicians on the road each day so you can be sure that no matter where or when you need us, we are available.

By employing our own installers, we are able to keep our costs lower than our competitors, while ensuring that our end results are of a higher standard.

WHY CHOOSE GEL?

EFFICIENT

All of our business processes have allowed us to maintain an efficient service from start to finish.

By utilising online systems we can send you quotes, invoices and system designs immediately and accurately which minimises delays whilst maintaining ease.

When you choose GEL, you work with GEL.

All of our tasks are audited, from the smallest of service calls, right up to the largest of commercial installations. It is compulsory that our technicians complete these job audits at every stage of the process to ensure the entire job has been completed to the highest standard possible.

We also make sure that our tradespeople document every stage of the process with task notes and photographs. This adds extra credibility to our installations and provides a visual aid when referencing any insurance/warranty issues that the system might have. It also keeps our tradespeople accountable and honest with every system they install.

INTERNAL

Green Efficient Living technicians are all in-house and employed by us, giving us complete control over the end result.

CREDIBLE



OUR PROCESS

Green Efficient Living have worked hard to create business processes that have allowed us to maintain an efficient process from start to finish.

When the first contact is made, we make it our top priority to make sure that the process is as seamless and easy as possible for you at your end.

We maintain consistent communication throughout the whole installation, so you never have to question how it is progressing.

Efficient isn't just our middle name, but one of our company values as well.

QUOTATION REQUEST RECEIVED

We receive your enquiry and obtain basic details such as name, number, address, and any specific site requests. Once we enter this into our system, you will be contacted by a member of our sales & installation team to discuss your quotation further in depth.

OUOTATION DESIGN BASED ON YOUR NEEDS

From here, we design a tailored guotation to suit your individual needs whilst ensuring the system we recommend is as energy efficient and cost effective as possible. The guotation is then forwarded to yourself as the client and we then await approval or any ammendments required. Quotation is then approved.

DEPOSIT REQUEST

To secure your installation, we ask for a 5% deposit to be paid. Once the deposit has been received, we proceed with ordering the materials required for your installation. We do our best to source all of our parts and components from South Australian companies in effort to support other local businesses.

INSTALLATION DAY

On a date specified by yourself, our team will arrive on site in the morning and leave you with a fully operating system in the afternoon. Our technicians will also educate you on how to operate your new system to maximise efficiency and help prolong the life of your system.

INVOICE SENT

We won't invoice you until the job is complete. So, if any issues do happen to arise during the installation stage, you can rest easy knowing the job will be completed to the high standard we hold ourselves to in a timely manner.

POST-INSTALLATION CARE

Regular care and maintenance is critical for your system which is why we offer quarterly, six-monthly and annual maintenance to our clients. We are also available for servicing in the event of any breakdowns or repairs.



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AIR CONDITIONING

DESIGN

possible.

Our business processes not only allow us to complete residential installations to the highest quality, but commercial as well.



HITACHI Inspire the Next

INSTALLATION MAINTENANCE

Our ongoing and professional development gives us a thorough understanding of continuously changing environments and system designs which allows us to be one step ahead of our competitors.

We use the latest computer design software to ensure the system is designed to be as efficient as





SOLAR

DESIGN INSTALLATION MAINTENANCE

Our solar team is managed by the most knowledgeable and professional designers and installers. Our technicians are CEC accredited and routinely perform inspections on systems throughout all of South Australia. You can be assured that with our eye for detail and quality control, all installations are of the highest quality and standard.











ELECTRICAL

DESIGN INSTALLATION

As a young team, we are always excited to push the boundaries of what your modern electrical components can do. We have aligned ourselves with businesses whose values are the same as ours and our dedication to safety and quality means that every job is performed to the highest standard. At Green Efficient Living, we employ our own electricians allowing us to complete refrigeration and solar installations.



Image: Brightgreen

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MAINTENANCE AND SAFETY

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